

Leading Technology for Humanity

CITIZEN SYSTEMS AMERICA CORPORATION

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May 12, 2009

Re: Announcement of production transfer, material change, and part number change for CM200S and CM250S product family.

Dear Citizen Partners,

Citizen will transfer the production of the CM200S and CM250S crystal lines to China, effective September 1, 2009. We will continue manufacturing these products under the new product family names of CM200C and CM250C. At this time, we will also be replacing the plastic molding material, with a harder type that is more moisture resistant. The molding change does not have any affect on form, fit, and function.

We will continue accepting orders for the CM200S and CM250S, through July 31, 2009. These orders will be considered NCNR, and must ship before September 30, 2009. No shipments of CM200S and CM250S will be shipped after this time. New orders placed after September 1st, should be issued as CM200C and CM250C.

Attached is the data sheet for the CM200C and CM250C, along with a detailed report of the differences in molding material on the CM200C. Should you have any questions, please do not hesitate to contact me.

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